

WE'RE HERE TO HELP.



COVID-19 is changing the way healthcare providers manage their practices. Questions about managing your telemedicine claims? The following tools can help you adjust to the changing nature of your business.

- You can't afford denials and underpayments on telemedicine claims. Easily identify and prioritize the most impactful appeals.
Explore [Advanced Reimbursement Manager](#)
- New services require proper, up-to-date credentials. Avoid unforeseen denials by gaining the required credentials fast and efficiently.
Explore our [Credentialing Services](#)
- Discover additional coverage for your insured and self-pay patients to maximize your insurance collections and alleviate the patient burden as much as possible.
Explore [Insurance Eligibility Discovery](#)
- Don't let unknown processes hurt patient satisfaction. Provide transparency by setting upfront financial expectations.
Explore [Patient Responsibility Estimation](#)
- Will collecting payment for telemedicine appointments be a struggle? Submit real-time eligibility requests to verify coverage in seconds.
Explore [Eligibility](#)
- Virtual appointments and remote staff can limit payment opportunities. Accelerate collections with electronic payments through a secure patient portal.
Explore [Patient Exchange](#)
- Will a reduced staff delay billing processes? Lighten your load through fast and accurate printing and billing of patient statements.
Explore [Patient Statements](#)
- Do away with cumbersome manual paperwork. Save time and automate efficiencies by converting paper payments to postable 835 remittance files.
Explore [paperResolve®](#)
- Easily attach documentation electronically and do away with printing and snail mail.
Explore [Workers' Compensation](#)