

TriZetto® Electronic Claim Attachments

SIMPLIFY DOCUMENTATION SUBMISSIONS

Providers are increasingly required to deliver documentation to commercial and government payers, forcing some providers to submit documentation for 95% of their claims depending on their claim type.* Moreover, the submission process can be complex and expensive due to varying rules and formats among payers. Prior to electronic attachments, documentation requests were handled via mail or fax, often delaying reimbursement cycles. However, changes in the marketplace and regulations have led to health plan innovations including stricter adjudication processes and multi-tiered payment models. These require the submission of timely documentation to prevent costly delays for providers.

Cut Out Postage Costs

Electronic Claim Attachments integrated within existing claim EDI workflows is a highly effective solution for solving claims administrative and clinical data documentation challenges confronting medical providers. This solution delivers compliance-ready administrative and clinical attachments (solicited and unsolicited) to commercial and government health plans as well as dental, workers' compensation and auto payers using secure document exchange tools.

TriZetto delivers value to providers by establishing innovative and flexible integrations with payer systems, including claims management, payments and documentation management systems to electronically submit supporting attachments.

**Cognizant is recognized as a
Leader on Everest Group's 2023
Revenue Cycle Management
Platforms PEAK Matrix®**



Coverage for all claim types

Medical Claims

Medical claim attachments are medical records required by commercial health plans and government payers to process payment for medical services



Dental Attachments

Dental claim attachments are supporting documents that prove the necessity of a dental procedure being performed.



Worker's Compensation

Worker's compensation and auto claim attachments support a prior authorization as well as claim payment in the context of a work or auto-related incident.



Benefits for Providers

Our unique expertise with payer documentation tools enables effective and efficient electronic attachment file delivery for payers of all types in their required format. This includes the required indexing, allowing for automated ingestion into their claims review processes with minimal impact on payer IT resources. Our rules-based processing engine allows electronic management of payer specific requirements for documentation, eliminating dependence on manual review.

With Electronic Claim Attachments, practices are able to:

- Ensure compliance among industry standard transaction formats.
- Minimize risk with a secure document and image portal.
- Accelerate file transfer time with SFTP image file feeds.

When it comes to procedures that require extra attention, we know your patients rely on you to provide them with excellent care. You can rely on us to fulfill your supplemental documentation needs with Electronic Claim Attachments.

Call us at 800.969.3666 or visit trizettoprovider.com/request-demo

WHY TPS?

- Save 5 minutes per transaction with electronic attachments¹
- 20 years experience managing claim attachments